



TravelMentors

Leisure & Pleasure



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COMPANY PROFILE

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ABOUT US



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Core business Travel Management
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Account no 02010981016160019
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Travel Mentors (Pvt.) Ltd. (hereinafter TM) is a team of professionals with vast experience in aviation and tourism industry. Talent, toil and continuous investment have driven the growth of our distinguished business in a short period. Our clients are our biggest asset and we have always delivered exceptional and individualized services beyond the travel essentials.

Our team is committed to delivering quality service to our customers with a personal touch. As a leading industry player, we have a global network of hotels and service providers to offer you the most competitive rates.

TM possesses the experience and reliability to assist all travel needs coupled with friendly and personalized customer service for enjoyable and hassle-free travel planning.



VISION

We believe that tourism should help improve the satisfaction and experience of tourist. In every way possible, TM is committed to the realization of this vision as we strive to be recognized by organizations and travelers alike as one of Pakistan's most outstanding center of travel & tourism.

In engaging this vision, TM specifically aims to:

- ✍ Encourage innovation, research, and quality information exchange within the Tourism community and among stakeholders in tourism and allied industries.
- ✍ Foster excellence in all the activities by developing appropriate physical, social and cultural environments, and by fostering a solid partnership with industry and the wider community.



MISSION

Travel Mentors is a provider of competency-based expeditions, multi-theme activities, economical and sustainable tourism projects. In line with transformation in this sector and relevant to those who aim to pursue a budget quality experience in the tourism and allied industries. We actively seek the continual improvement of performance programs and its parts, through sharing of agglomeration of capabilities, knowledge, resources, influences and information within institutional structural and reporting arrangements.

OBJECTIVE

- ✍ Provide a high standard of services suitable for individuals seeking relaxing, comfortable and memorable experiences in the hospitality and tourism industry.
- ✍ Provide the tourist market with the quality personal required by the tourism industry.
- ✍ Produce expeditions and memories that would satisfy each and every single of the customers.
- ✍ Evaluate current cultural, economic, and social issues affecting the tourism and travel industry.

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WHY TRAVEL MENTORS?

Unlike many others of travel industry, Travel Mentors has proved to be the best Travel Management Company in satisfying the expectations of individuals as well as for corporate sector. All our resources are geared to ensure that your time & money are worth spent.

We're committed to providing the best customer service possible. In order to meet this promise, we vow to only hire friendly, positive people that share our core values, passion for helping others and obsession with customer service. When you place your trust in us, here's what you can expect in return:-

- ✍ We will approach every situation with passion and purpose.
- ✍ We will provide the little extras that make a big difference.
- ✍ We build a loyal relationship that is based on trust and mutual respect.
- ✍ We will anticipate your needs and exceed your expectations.
- ✍ We will truly listen to you and respond to your feedback in a timely manner.
- ✍ We will maintain a positive, can-do attitude all times



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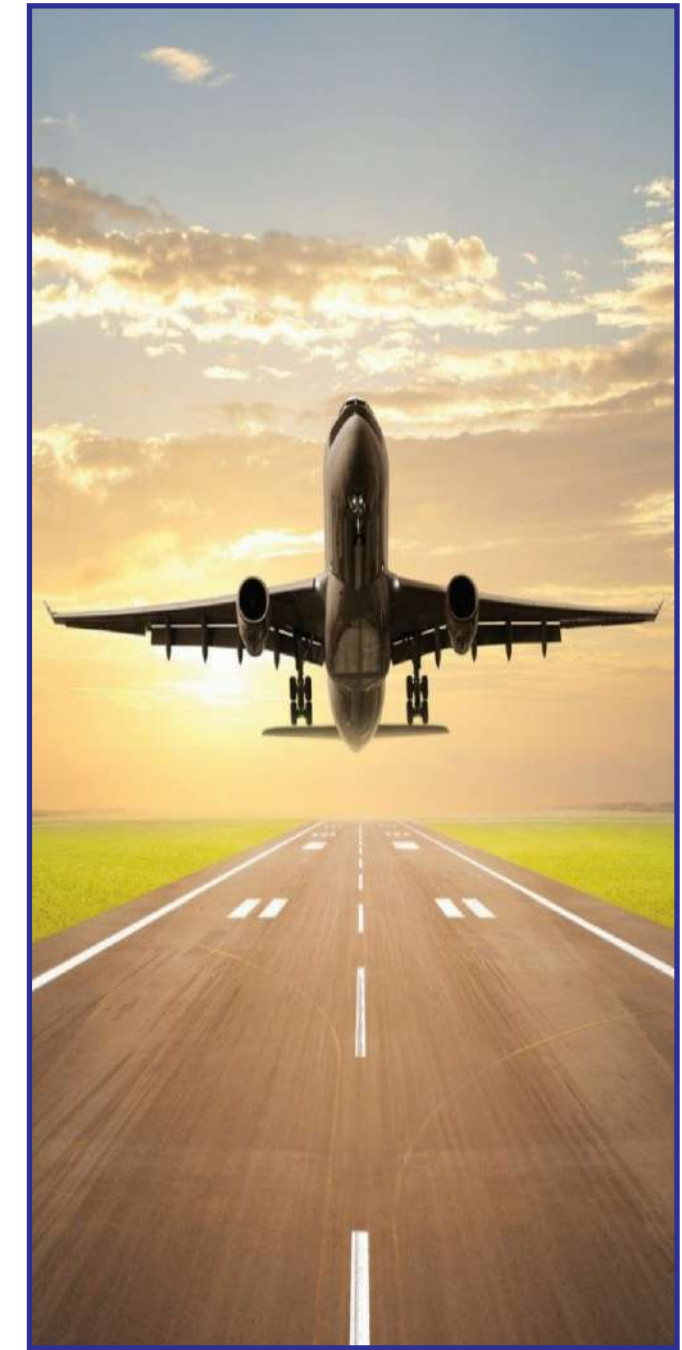
OUR BUSINESS PARTNERS



SERVICES

CORPORATE TRAVEL MANAGEMENT (CTM)

- TM is an appropriate platform in the function of managing a company's strategic approach to travel (travel policy), the negotiations with all vendors, day-to-day operation of the corporate travel program, traveler safety and security, credit-card management and travel & expenses ('T&E') data management.
- By the Grace of Almighty, TM has enhanced its services to some distinguished MNCs and SMEs of the market. We have state of the art systems, which enables us to provide quality services in speedy time to our esteemed corporate clients.
- TM currently managing organization's corporate travel program. We offer program management and consulting teams, executive travel services, meetings and events support, reporting functionality, and potentially others. We are heading to make it possible in a short period, the use of direct booking system through our website and mobile application. This will allow users to compare different itineraries and costs in real-time, allowing users to access fares for air tickets, hotel rooms and rental cars simultaneously. However, our assistance desk and travel managers are always there to facilitate you.





Ticketing

With independent departments for worldwide ticketing, inbound and outbound tours, our optimum aim is to provide top quality professional services to the satisfaction and individual requirements of the passenger.

TM offers the best competitive fares on all flights both domestic and international. TM web portal (under construction) will provide ease of access and use when booking your flights. We ensure you get the best deals and fare when booking and purchasing your ticket through us. We are going to offer multiple ways to pay including online purchase using credit/debit card through our secure channel.

For the business traveler, the goal is a smooth and pleasant trip to your destination. We understand your needs, and will work within your travel policy to create itineraries that delight both the traveler and travel manager.

Travel desk is equipped with essential upgraded tools and is ready to cater you round the clock with best available rates and routes

TRAVEL MENTORS



HOTELS & LODGES

TM guarantees you to provide best residence options wherever you travel. Whether you are in Sydney (Australia) to visit the beauty of Harbourfront Sydney Opera House, or you are enjoying ultimate wildlife experience under the African skies, no worries, our experts will be there to provide you best residence facilities with the cooperation of distinguished partners of hoteling industry.

Plan your visit to Seville, San Sebastián, Rio de Janeiro, Kyoto, Brisbane, Venice, London, New York, Dubai, Tanzania's Prime Safari Locations or any other domestic or international destination and let us find you shelter of your need.



INTERNATIONAL TOURISM

Do not pass on the opportunity of having unlimited fun this holiday season, and seek the acclaimed services of TM. Our experience in the international tourism sector has given us immense knowledge on what traveler desire. We have packages to various places around the world so you can have a myriad of experiences. You can pick your itineraries to an entire continent to see all its major highlights or a specific country to explore it in depth.



ASIA



EUROPE



SOUTH AMERICA

Do not pass on the opportunity of having unlimited fun this holiday season, and seek the acclaimed services of TM. Our experience in the international tourism sector has given us immense knowledge on what traveler desire. We have packages to various places around the world so you can have a myriad of experiences. You can pick your itineraries to an entire continent to see all its major highlights or a specific country to explore it in depth. If you want to go on a cultural venture, then we suggest you pick our international travel packages for Asia, culturally, the most diverse continent. Enjoy traditional Arabian hospitality in the UAE or learn about Buddhist in the Southeast.

Thailand, Indonesia, Malaysia, Hong Kong and Singapore are perfect for a beachside vacation as are Mauritius, Sri Lanka and the Maldives in the South. China will delight you with its Great Wall and well-preserved signs of ancient civilization. Beat the heat by heading to the cool climes of Europe. Explore Greece, the birthplace of Western civilization and culture, through architectural ruins. Go on a wonderful visit by picking our international tourism itineraries for Paris. Visit its famous places, shop for fashion apparel or take a boat cruise on river Seine. A gondola ride on the canals of Venice will give you a similar experience. No destination will quench your thirst for cool weather than Jungfrau, Mount Parnassos or Mount Titlis. For cultural exploration, walk through Amsterdam, Brussels, Vienna or Rome. Our international tour packages to Oceania will transport you to an altogether different world of Aboriginal tales. See famous landmarks in Sydney and relax on Bondi Beach, and partake in rich culture of Melbourne. Make Gold Coast your new avenue of fun with a visit to three incredible theme parks. Travel along Australia's eastern coast, venturing to thick rainforests and listening to local legends. Visit the Great Barrier Reef with us and see incredible corals via snorkeling, swimming or a glass-bottom semi-submarine ride. Go on an incredible drive or train journey to some of the most beautiful lakes of New Zealand and visit the Glacier Region. North America will take you by awe with its naturalistic, metropolitan and entertainment aspects. Bring your nature exploration tour come full circle with a visit to the Grand Canyon, Niagara Falls, Banff National Park and even Alaska! See some highly picturised landmarks like the Statue of Liberty, Times Square, Golden Gate Bridge, Smithsonian's Air and Space Museum, Capitol and White House on our guided city tours. Be entertained like never before in Vegas and experience a completely new level of adventure in the theme parks around Orlando. LA will keep you occupied with the sight of the Hollywood sign and may be even celebrities! So, go trotting around the world with TM and make the most of this holiday season.



AFRICA



NORTH AMERICA



OCEANIA

DOMESTIC TOURISM

Pakistan is blessed with the natural beauty; the beautiful northern areas of Pakistan are the places to which everyone could easily fall in love; known for the charming meadows, pristine landscape, snow-covered peaks, transparent blue water making noise, lush green valleys and many enchanting sceneries.

Tired of hectic routine; want to relax and refresh your mind? Nothing could refresh you more than a well-organized trip to northern areas of Pakistan!

Let us rush to mighty mountains covered with the white blanket of snow, alpine lakes, lush greenery, provide the comfort to the eyes for sure. Due to the spectacular beauty, people visit these places, have an amazing experience and return with amazing memories. The northern areas of Pakistan are just phenomenal, Naran Kaghan, Swat, Hunza, Chitral, Skardu, Kalam and many other places are worth watching. TM can make your trip exciting, cozy and full of fun. You can get the best-customized packages with our travel and tourism services.



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VISA FACILITATION

TM is providing a high performance Visa facilitation service wherein the traveler is offered first class assistance in preparing all the relevant documentation while applying for a visa.

Whilst millions of travelers cross borders each year without the need for a paper visa, many millions more still find their journeys restricted by complicated application processes and paperwork. We have seen much progress on this front however, with ever-greater levels of cooperation between countries and the introduction of simpler, quicker and cheaper processes often aided by new identification technologies.

TM is structured & professionally managed company in the travel concierge space, which offers the following services to individual travelers and corporate clients:

1. Guidance on Passport and / or Visa documentation pre-requisites.
2. Visa form filling (For Business, Tourist Visas, Student visas, etc.).
3. Visa Appointment scheduling with the Embassy/Consulate offices/Visa Application Centers.
4. Allied value added services like Ticketing, Travel and Medical Insurance, Hotel Booking, Airport Transfers, Travel Guide, Cab Service, etc.
5. Business Center for Web browsing, printing, and other essentials.



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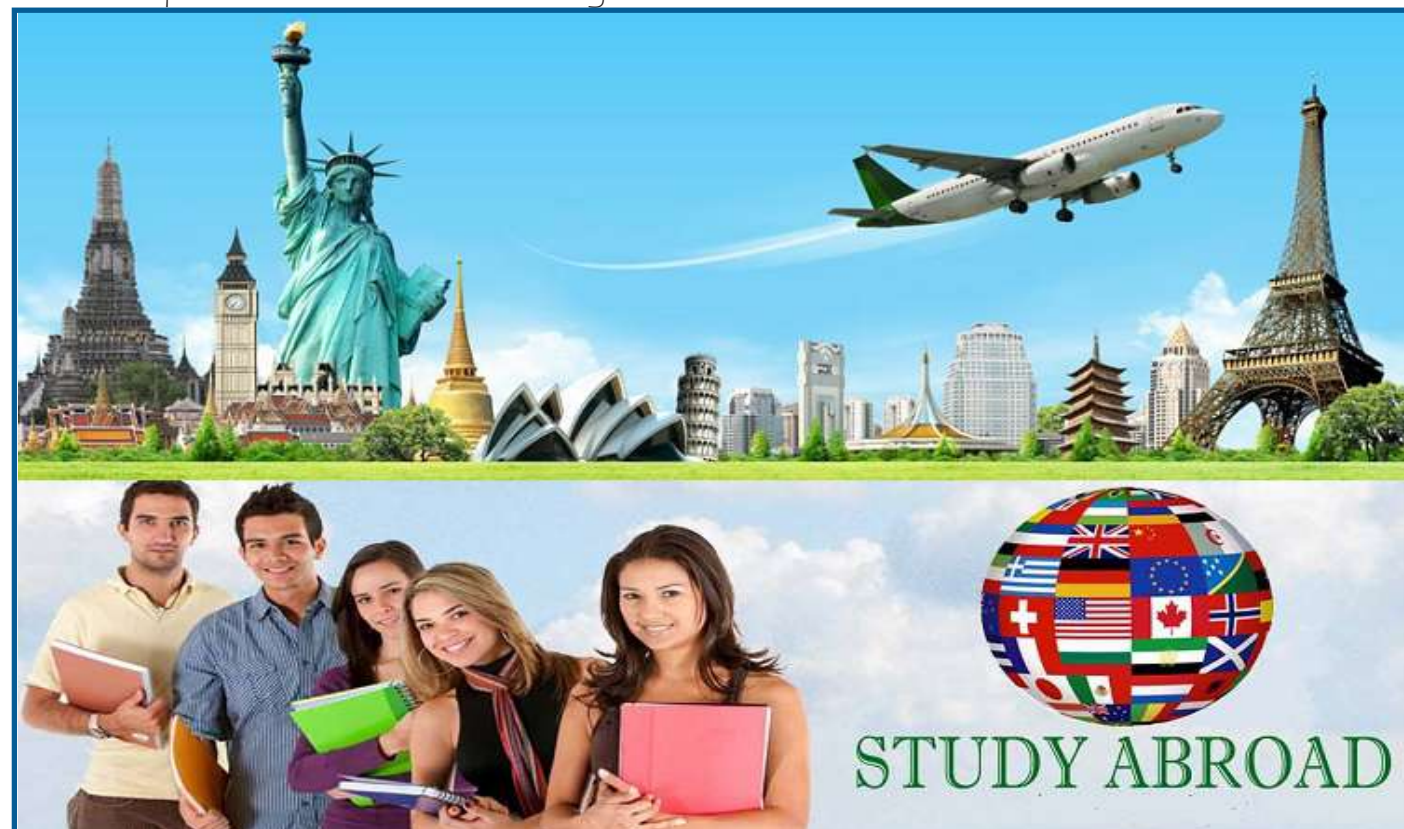
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STUDENT COUNSELING

Student counseling is a significant part of the process for those who are eagerly prepared to proceed abroad to enter into any center of higher learning for studies that could be helpful for them to clinch a highly accredited and recognized degree with a view to gain the best insights about one's personal, intellectual, and professional roles, he is required to play during different phases of his life.

To complete the process of visa, the student is required to go through different phases, which require having precise information, accurately filled out visa application form, perfectly made ready documents – which needed to attach with the visa application form, precise amount of visa fee, visa interview & Medical examination.

TM Consultants feels proud to say that, we offer every sort of information, like; clarifying and satisfying the students by replying to their queries related to their higher studies. We advise students about documents required by immigration authorities of respective country. This is an important part as lack of any document may result in refusal. With over 10 years of professional experience in respective field, we prepare visa request according to the guidelines of immigration authorities. We have dedicated visa manager to advise students about required documents and arrange them.



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AIRPORT TRANSFERS & CAR RENTAL

Better Connected Managed Travel

Why waste time waiting in long, unreliable lines for taxis or trying to navigate an unfamiliar public transportation system? With our airport transfer, a driver will be there to pick you up at baggage claim, happy to assist you and answer any questions you may have about your journey. All TM partners have chauffeurs who are local, bilingual, and committed to the highest standards of professionalism and discretion. That means no getting lost and no worrying about getting the privacy you need to relax after a long flight or in preparation of an upcoming meeting.

TM makes the lives of Business Travelers, Enterprise Organizations and Travel Managers easier and better connected. Our end-to-end ground transportation services are designed to give consistent quality, value and control for the whole enterprise on a global scale.

Quality, reliability and control

- Global reach with local expertise
- For Corporate travel, Managers by design



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AIRCRAFT CHARTER

Soaring in grace

All of our corporate travel clients receive the highest levels of attention and service; there are times when you require additional, customized service. TM VIP travel service is specifically designed for your C-suite and executive travel. VIP travelers have direct access to our elite VIP corporate travel agents and concierge services, available 24/7/365 from anywhere in the world.

TM can arrange for you Light Aircraft like; Beechcraft, Cessna, Cirrus, Diamond, Moony or Light medium and Heavy jets, of two to more seating capacity as per your desire and need on a very competitive rates.

Travel program managers and administrative staff can relax knowing their VIPs are in the best hands before and during their executive travel. VIP treatment for executive travel is nothing new at TM. We have been providing top-level client service to business on regular basis.



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CRUISE PACKAGES

TM makes booking cruises easy. Get a great price on your next cruise vacation for multiple destinations and lengths.

- Experience the lure of life on the sea with our most popular cruises.
- We also have some of the best cruises for kids, so invite the little ones along for a family cruise promising entertainment for family members of all ages.
- Treat yourself to the splendor, extravagances, and first-class amenities of our luxury cruise liners.
- Sail away on a cruise to nowhere and revel in the freedom of a destination less journey.
- Plan your next sojourn on a remarkable river cruise.
- First time cruisers are certain to fall in love with life aboard our cruise liners.
- Globe trot, continent hop, and sail the seven seas on our magnificent world cruises.
- Hop on board any of our top cruise lines and



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EVENT TRAVEL

TM provides clients with the best event technology solutions in the market. Our technology is fully automated and integrated with event management platforms, driving efficiency and savings throughout the event experience.

From automated communications, online event registration, payment processing and sophisticated contact management, to developing customized event websites and mobile applications, TM's services will take your events to a new level.



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HAJJ & UMRAH

TM is offering tailored packages for pilgrims wishing to perform Umrah and Hajj. We aim to guide and make all necessary arrangements in the best possible way. We provide packages on Single, Double, Triple, Quad and Sharing basis. Whether you are looking for an economy package or a star package, TM is the right choice for you. We strive hard to make your spiritual journey memorable and comfortable.



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GO GREEN SAVE GREEN

We believe that helping create a sustainable earth is important to each and every person on the planet, whether they will admit it or not. There are many reasons going green is important. Traveling green takes a little extra effort at first, but it soon becomes second nature and those extra steps can enhance every trip you take. Not only will you feel better about your travels, but you will also leave a more positive impression on the place you visited. International Air Transport Association (IATA) also recognizes the need to address the global challenge of climate change and adopted a set of ambitious targets to mitigate CO2 emissions from air transport.

Though flying hasn't become less harmful to the environment, TM is able to minimize your carbon footprint by organizing "Green Travel". Ecotourism has made its mark worldwide as a popular way to see the sights without leaving a trace. Ecotourism tries not only to minimize the negative impact of travel but to maximize the positive impact. Fly with TM to eight Incredible Eco-Friendly Destinations of The World like; Costa Rica, Norway, Kenya, Palau, Galapagos Islands, Antarctica, Iceland, and Amazon Rainforest.

Recognizing the importance of environmental conservation, we educate our clients to select amongst the accommodations that supports environmentally friendly ambience. Some of the best environmentally friendly hotels on our panel are: Hi Hotel, Nice (France), Hix Island House, Isla de Vieques (Puerto Rico), Garonga Safari Camp, Phalaborwa (Africa), Lefay Resort & SPA Lago di Garda, Gargnano (Italy), Thala Beach Lodge, Port Douglas (Australia), Park Hyatt Maldives Hadahaa (Maldives), Spice Island Beach Resort, St. George's (Grenada), and Alila Villas Soori, Bali (Indonesia).



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Our service standards and what to expect from travelling with us

Coming on a journey, we all have stock "backpack" of our familiar taste preferences, expectations, and desires to experience positive emotions. Successful trip is often dependent on small quantities of the correct dosage of comfort: good service, a skilled guide, delicious food, interesting program. We will do everything we can to make you feel safe, secure and well during the trip – together, lets create memories worth remembering even years later!

In preparing our trips, service and quality of service standards, we are guided by the principle of "The Customer is King". Despite keeping in mind the best, we still do not have the slightest intention to cause an illusion of making impossible possible. For example, if a recognized tourist destination TOP-10 list includes a building or a nearby, but it does not have any access, it is a fact which we must take into consideration in creating our packages.

Here is the highlight of our main difference compared to the rest of the tour operators. Our job is to map the content of accessibility related conditions, and the need to find alternative solutions to difficult situations. Hereby, we do not share the uncovered promises, but do inform potential participants early on. Assessment of the environmental conditions is from where are born our preferences of partners, because, unfortunately, far from all the hotels, spas, cafes, restaurants, cultural institutions, and others have not thought of the expansion of its customer base.

Taking into consideration your needs and interests, our task is to make optimal choices to allow you to be part of everything important – to provide you a pleasurable and memorable holiday.



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CORPORATE SOCIAL RESPONSIBILITY (CSR)

The "Quality in Travel – CSR" certifies our responsible behavior in the travel and tourism market with regard to employees, our partners, the society and the environment. We believe that CSR should not only rephrased Corporate Social Responsibility but also as Corporate Sustainability and Responsibility. In addition to our general criteria, we are explicitly following the guiding principles of CSR and the Global Code of Ethics. The company is acting pursuant to Child Protection Code. TM is monitoring the customer's satisfaction with special reference to responsibility and sustainability.

TM prefers green energy, if available and monitors its energy consumption.

TM protects the cultures of the respective destinations.

Our travel products are able to convey a fair picture of the regional cultures involved and do not interfere more than necessary with the practice of those cultures.



***ATTRACT**

***ENGAGE**

***CONVERT**

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